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CLERK
U.S. BANKRUPTCY COURT
DISTRICT OF DELAWARE

Name of Court: United States Bankruptcy Court for the District of Delaware

Name of Debtor: FTX TRADING LTD.

Lead Case Number: 22-11068 (JTD)

Title of Objection: Debtor's Thirteenth (Non-substantive) Omnibus Objection to Certain No Liability Proofs of Claim.

Name of Claimant: Thi Nguyen

Address of Claimant: 2565 W Rome Ave. Anaheim, CA, 92804

Email of Claimant: thi.a.nguyen@gmail.com

Phone Number of Claimant: 714-797-3713

Claim Number: [REDACTED]

Description of the basis for the amount of the claim: To reclaim my deposit of funds.

Amount of claim: \$150,000.00 (US dollars)

I am writing to respond to your Omnibus Objection to Claim No. 34432.

You have objected to my claim on the grounds of insufficient documentation. I originally filed for an amount of 214 BTC because the Kroll website's instruction specified that I put amount of my account before the Nov 14th, 2022. Now I cannot log into the two websites (www.suremarketaid.com and www.suremarketexpert.com) that I had deposited money to, I request to update the amount of the claim to be \$150,000.00. The total deposit is 7.5 BTC, each BTC was priced around \$20000 USD at the time of deposit. Thus, the total is \$150,000 US dollars.

I ask that the court overrule the objection and allow my claim for \$150,000.00. My claim is valid and enforceable, and I have attached the following document to prove my case.

Please review the attached document and withdraw your objection. Please send instructions on how I can remotely attend the hearing on Feb 22nd, 2024.

I am unable to submit KYC at the claims.ftx.com web site. That is why I include screenshots of my driver license, 3 months of bank statements, and 3 months of gas bills as KYC evidence. I also include screenshots of my crypto.com USDT and BTC address, proof of deposits, my current balance, and email communications. The last four digits of my SSN is 7423. I had also sent a physical copy of my driver license to Kroll.

Please contact me at the below contact information if you have any questions or concerns.

Phone 714-797-3713

Email: thi.a.nguyen@gmail.com

Address: 2565 W Rome Ave. Anaheim, CA, 92804

Sincerely,

Thi Nguyen

Detail description of my case:

I believe www.suremarketexpert.com is a part of FTX because of a transfer to my crypto.com account showing sender as FTX USDT address. I believe it is part of "West Realm Shires Inc." because the petition date of November 14th 2022 matches with the date when I received two emails from www.suremarketexpert.com stating that they completed their site maintenance, and required me to deposit 8.5% of profit balance before I could withdraw any money.

The www.suremarketaid.com and www.suremarketexpert.com websites are no longer up.

I have tried to request withdrawal through support@suremarketexpert.com many times but was declined.

I have filed complaints with reportfraud.ftc.gov, www.cftc.gov.

My current balance on www.suremarketexpert.com is 214.0015 BTC. I obtained this balance from trading activities. My username on this website is iamthi. Now that I cannot log in anymore, I believe the Suremarket people have created these web sites to defraud investors like me and my sister.

The very first email I got from www.suremarketaid.com shows a US address: 675 Massachusetts Avenue, Cambridge, MA 02139.

My seed money that I transferred from my crypto.com account to Suremarket totals \$150,000.00.

I opened an account with www.suremarketaid.com and deposited money starting August 10th, 2022.

After trading for a few weeks, I withdrew from Suremarketaid an amount of \$100.00, which is equivalent to 99.5 in USDT after fee (see page 12 and page 13), on September 9th, 2022, and confirmed the transfer showing sender as FTX USDT address **0x2faf487a4414fe77e2327f0bf4ae2a264a776ad2**. At that time FTX was in good status and had not started bankruptcy so I continued putting in money to trade. I was convinced that Suremarket was part of FTX because of this transfer.

I then introduced my sister to the exchange after seeing the FTX address as good evidence that this exchange is legitimate. I invested a total of \$150,000.00. She also invested \$150,000.00. Her email with the www.suremarketexpert.com is ocmai@protonmail.com. She also filed a claim. Her claim number is 46391.

On September 19th, 2022, I received an email from www.suremarketaid.com saying they were upgrading to a new system. Then I received an email on September 21st, 2022, from the new www.suremarketexpert.com instructing me to register to this new site because they completed the upgrade. Then they sent another email on November 9th, 2022, about maintenance on the site www.suremarketexpert.com and paused trading activities on my account because the profit limit passed a certain threshold and required me to deposit more money to continue to trade.

Then they did another upgrade on November 14th, 2022, and required me to deposit 8.5% of my profit balance before I can withdraw any money. I have asked support@suremarketexpert.com to deduct 8.5%

from my profit balance directly and let me withdraw the rest but they refused. I requested a refund of my seed money and they refused.

I have all the screenshots and include the screenshots below.

My BTC address from my account with crypto.com is

3Cr8gyKce64AnYsE3g2qURXw1WRQQL35fH

My USDT address from my account with crypto.com is

0xc968592a0c823ee4b64a3328feab0ebaa075611a

1. Please see the transaction below shows a transfer of \$100.00 from FTX exchange USDT address **0x2faf487a4414fe77e2327f0bf4ae2a264a776ad2** to my USDT address **0xc968592a0c823ee4b64a3328feab0ebaa075611a**
0x811e7e0c0dbfe8c80e0177b38b28abd89acc6e9cacc8aaf21549d638234947a

2. I was able to transfer \$10,000 in profit one time from Suremarket to my crypto.com BTC address **3Cr8gyKce64AnYsE3g2qURXw1WRQQL35fH**
 - October 7th, 2022: **0.50000000 BTC**

0e1c5dde4c03cbd2781d8a3bd7c8e9cb87db0afb1bbbb07d63502e874d28fac1

3. Below is the list of all transfers of my seed money from my crypto.com BTC account and CashApp BTC account to Suremarket BTC address **bc1qrx67wyp86kzugp8swlv3vzcv4fmzghq4j7rs2e**
Please see the blockchain browser to see all my transfer of BTC:
<https://blockchair.com/bitcoin/address/bc1qrx67wyp86kzugp8swlv3vzcv4fmzghq4j7rs2e>

- October 19th, 2022: **2.57733400 BTC**
eaa42f2ffd1bad609ac6a4eed3917cd906ca5d054f07a38723a23307e0376a02
- September 13rd, 2022: **2.73060000 BTC**
1a165e4e1b9913984974b482f1c7123c738899ccf189e35f65749dcd42aa5dd8
- August 25th, 2022: **1.37440000 BTC**

09924b5f053a04a6d19344041c6257a2a13e39eb37f930d19859e329636c70fd

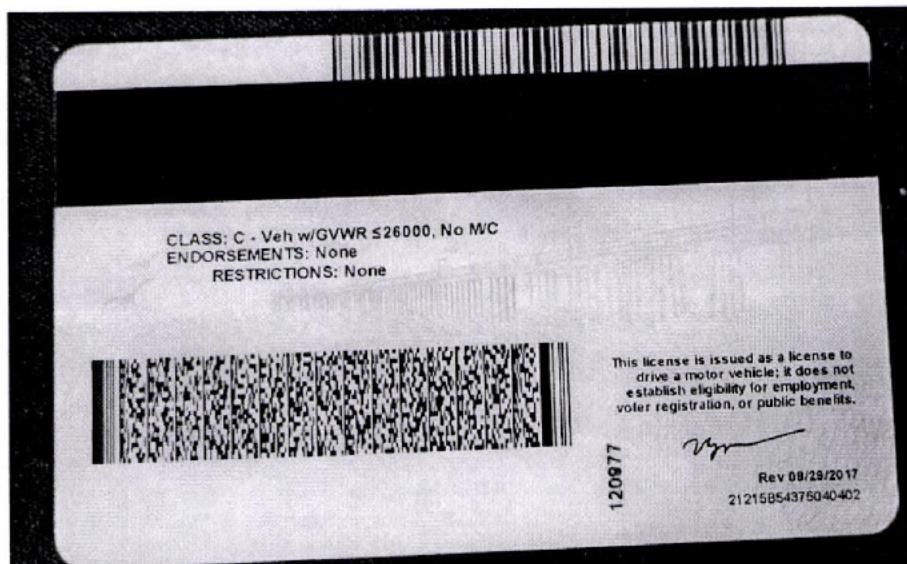
- August 22nd, 2022: **0.46580000 BTC**
091d04f21a1ec6422deddbf839946534077660744648f2c94e843ee075921569
- August 18th, 2022: **0.02940000 BTC**

1b735a9bf795862f94ce50f00d69149639b5c903dcda2b42a2b5599cea4ff7c

4. Below is the transfer of my seed money from my CashApp BTC account to Suremarket BTC address **bc1qrx67wyp86kzugp8swlv3vzcv4fmzghq4j7rs2e**

- August 16th, 2022: 0.04158536 BTC
699b68b633d9bb3fd1af08e8270d62838d1d4cc97dea4d2552bb74b3b7ad6d
- August 11th, 2022: 0.0408447BTC
085e433ebf6874b0fa7b57521749b3b44bd8008107196053ff15c7263b72790f

KYC: California Driver License, and Gas bills for last 3 months:





ACCOUNT NUMBER [REDACTED]
 SERVICE FOR
 THI A NGUYEN
 2565 W ROME AVE
 ANAHEIM CA 92804-4019

DATE MAILED Jan 4, 2024 Page 1 of 2
 1-800-427-2280 English
 1-800-342-4545 Español
 1-800-252-0250 TTY
 M-F, 7am-8pm Sat, 7am-6pm
 24 Hour Emergency Services Available
socalgas.com

A meter calibration adjustment factor has been incorporated in the Billing Factor for this bill period. The calibration factor corrects small meter registration inaccuracies, effectively reducing the recorded registration by 2%.

Account Summary

Amount of Last Bill	\$46.35
Payment Received	12/21/23
Current Charges	\$42.44
Total Amount Due	\$82.44

This bill reflects modified gas charges due to a rate change.

Current Charges

Rate: GR - Residential	Delivery Zone: 1	Baseline Allowance: 53 Therms
Meter Number: 12356605 (Next scheduled read date Jan 30 2024)	Cycle: 1	
Billing Period	Days Meter Number	Current Reading
11/01/2023 - 01/02/2024 33	12356605	9874
		- Previous Reading
		9824
		+ Difference
		50
		x Billing Factor
		0.980
		x Rtu Factor
		1.028
		= Total Therms
		50
GAS CHARGES		
Customer Charge	33 Days x \$ 1.6435	Amount: \$ 5.42
Gas Transportation (Details below)	50 Therms	
Baseline		
Therms used	50	
Read Therm	\$ 55864	
Charge	\$43.43	= 43.43
Gas Commodity	50 Therms x \$ 1.14827	27.71
		Total Gas Charges \$78.54
TAXES & FEES ON GAS CHARGES		
State Regulatory Fee	50 Therms x \$ 0.00058	14
Public Purpose Surcharge	50 Therms x \$ 1.1483	5.74
		Total Taxes and Fees on Gas Charges \$15.88
		Total Current Charges \$82.44

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF YOU USE CUSTOMER EASY PAY™ ONLINE, PLEASE PRINT PAGE 2.

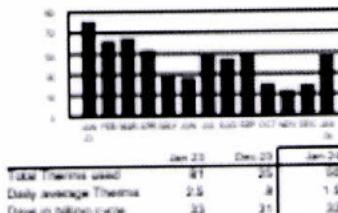
PLEASE RETURN THIS PORTION WITH YOUR PAYMENT TO STATE OF CALIFORNIA DEPARTMENT OF REVENUE.

Save Paper &
 Pay Online
socalgas.com

ACCOUNT NUMBER [REDACTED]

DATE DUE	Jan 25, 2024
AMOUNT DUE	\$82.44

Gas Usage History (Total Therms used)



We can help you manage higher bills this season with energy-saving tips and tools, assistance programs, and more. Learn more at socalgas.com/ManageHigherBills

SoCalGas' gas commodity cost per therm for your billing period:
 Jan \$ 4.49299 Dec \$ 5.55822
 Nov \$ 5.67806

DATE DUE	Jan 25, 2024
AMOUNT DUE	\$82.44

Please enter amount enclosed:

 Write account number on check and
 mail payable to SoCalGas

4 EDS 1000 1A 1C

THI A NGUYEN
 2565 W ROME AVE
 ANAHEIM CA 92804-4019

SoCalGas
 PO BOX C
 MONTEREY PARK CA 91756-5111



ACCOUNT NUMBER [REDACTED]
 SERVICE FOR:
 THI A NGUYEN
 2565 W ROME AVE
 ANAHEIM CA 92804-4019

DATE MAILED Dec 4, 2023 Page 1 of 2
 1-800-427-2290 English
 1-800-342-4545 Español
 1-800-252-0259 TTY
 M-F, 7am-8pm Sat, 7am-6pm
 24 Hour Emergency Services Available
socalgas.com

NEW THIS WINTER! Sign up to receive a text message from SoCalGas when there is a 20% or more increase in the monthly natural gas commodity cost, which impacts a portion of your bill. Learn more and sign up today at socalgas.com/NotifyMe.

A meter calibration adjustment factor has been incorporated in the Billing Factor for this bill period. The calibration factor corrects small meter registration inaccuracies, effectively reducing the recorded registration by 2%.

Account Summary

Amount of Last Bill	\$35.83
Payment Received	11/18/23 THANK YOU
Current Charges	+ 46.35
Total Amount Due	\$46.35

Current Charges

Rate: GR - Residential Climate Zone: 1 Baseline Allowance: 27 Therms

Meter Number: 12356605 (Next scheduled read date Jan 2 2024) Cycle: 1

Billing Period	Days	Meter Number	Current Reading	Previous Reading	x Difference	x Factor	x BRU Factor	Total Therms
10/30/23 - 11/30/23	31	12356605	9824	9799	25	0.980	1.024	25

GAS CHARGES

	Amount (\$)
Customer Charge	31 Days x \$ 1.6435
Gas Transportation (Details below)	25 Therms
Baseline	
Therms used	25
Rate Therms	\$ 0.6508
Charge	\$21.63
Gas Commodity	25 Therms x \$ 5.66847
	Total Gas Charges \$43.44

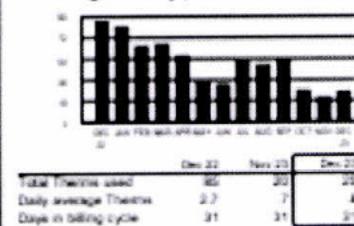
TAXES & FEES ON GAS CHARGES

	Amount (\$)
State Regulatory Fee	25 Therms x \$ 0.00300
Public Purpose Surcharge	25 Therms x \$ 1.1301
Total Taxes and Fees on Gas Charges	\$2.91

(Continued on next page)

PLEASE KEEP THIS POSITION FOR YOUR RECORDS. IF YOU OR YOUR AGENT DECIDE TO FILE A BILLING DISPUTE, PLEASE RETAIN THIS POSITION WITH YOUR PAYMENT. PAYMENT OF THIS BILL DOES NOT PREVENT CONSIDERATION OF YOUR BILLING DISPUTE.

Gas Usage History (Total Therms used)



You could save 20% off your monthly natural gas bill with the CARE program! See if you qualify at socalgas.com/CARE

Usted podría ahorrar un 20% de descuento en su factura mensual de gas natural con el programa CARE! Vea si califica en socalgas.com/CARE

SoCalGas' gas commodity cost per therm for your billing period:

Dec. \$ 1.55822 Nov. \$ 1.57906

Oct. \$ 1.38558

Save Paper &
Postage
PAY ONLINE
socalgas.com

ACCOUNT NUMBER [REDACTED]

DATE DUE Dec 26, 2023

AMOUNT DUE \$46.35

Please enter amount enclosed
\$
Write account number on check and
mail payable to SoCalGas

THI A NGUYEN
2565 W ROME AVE
ANAHEIM CA 92804-4019

SoCalGas
PO BOX C
MONTEREY PARK, CA 91756-5111



ACCOUNT NUMBER [REDACTED]

SERVICE FOR
THI A NGUYEN
2565 W ROME AVE
ANAHEIM CA 92804-4019

DATE MAILED Nov 1, 2023

Page 1 of 2

1-800-427-2280 English
1-800-342-4545 Español
1-800-252-0259 TTY
M-F, 7am-8pm Sat, 7am-8pm
24 Hour Emergency Services Available
socalgas.com

A meter calibration adjustment factor has been incorporated in the Billing Factor for this bill period. The calibration factor corrects small meter registration inaccuracies, effectively reducing the recorded registration by 2%.

Account Summary

Amount of Last Bill	\$49.29
Payment Received	10/18/23
Current Charges	+ 49.29
Total Amount Due	\$35.63

Current Charges

Rate: GR - Residential Charge Zone: 1 Baseline Allowance: 10 Therms

Meter Number: 12356605 (Next scheduled read date Nov 20 2023) Cycle: 1

Billing Period	Days	Meter Number	Current Reading	Previous Reading	Difference	Billing Factor	RFU	Total Therms
09/29/23 - 10/30/23	31	12356605	9799	9779	20	0.990	1.020	20

GAS CHARGES

Customer Charge Amount(\$): 31 Days x \$ 16438 5.10

Gas Transportation (Details below) 20 Therms

Baseline	Over Baseline
Therms used	7
Rate/Therm	\$ 1.31668
Charge	\$11.31 + \$9.22 = 20.53

Gas Commodity 20 Therms x \$ 38390 7.68

Total Gas Charges \$33.31

TAXES & FEES ON GAS CHARGES

State Regulatory Fee Amount(\$): 20 Therms x \$ 00300 .06

Public Purpose Surcharge 20 Therms x \$ 11301 2.26

Total Taxes and Fees on Gas Charges \$2.32

Total Current Charges \$35.63

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. PAYOR OR DISBURSER USES PUBLIC PURCHASE PAYMENT.

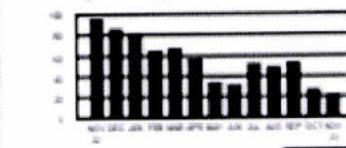
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PAY ONLINE
socalgas.com

ACCOUNT NUMBER [REDACTED]

DATE DUE	Nov 21, 2023
AMOUNT DUE	\$35.63

Gas Usage History (Total Therms used)



	Nov 20	Nov 21	Nov 22
Total Therms used	96	20	20
Daily average Therms	3.1	.8	.7
Days in billing cycle	31	31	31

Whether you live in a home, apartment or condo, there are many ways to save energy. Sign-up for My Account, find "My Energy Profile" and read helpful tips on ways to help save energy now. <https://myaccount.socalgas.com/myAccount/#/leads-to-energy-profile>

SoCalGas' gas commodity cost per therm for your billing period:

Nov:	\$ 07306	Oct:	\$ 38058
Sep:	\$ 48346		

DATE DUE	Nov 21, 2023
AMOUNT DUE	\$35.63

Please enter account enclosed

S

Write account number on check and make payable to SoCalGas.

THI A NGUYEN
2565 W ROME AVE
ANAHEIM CA 92804-4019

SoCalGas
PO BOX C
MONTEREY PARK CA 91758-5111

4105 DM18 L0



SCHOOLSFIRST

FEDERAL CREDIT UNION

P.O. Box 11919, Santa Ana, CA 92711-1919
 15332 Newport Ave., Tustin, CA 92780-5408
 800.462.8128 | schoolsfirstcu.org

ADDRESS SERVICE REQUESTED

45021 8807 51 3 01-01-04 02
 123456789 1 AT 0460

THI ANH NGUYEN

2565 WEST ROME AVENUE
 ANAHEIM CA 92804

Property Address: 2565 W ROME AVE
 ANAHEIM, CA 92804

Home Equity Line of Credit

Statement Closing Date: 01/29/2024

Payment Due Date: 02/15/2024

Loan Number: 81

Member Number: XXXXXXXX289

Page: 1 of 1

Item Description	Amount
Credit Limit:	\$150,000.00
Available Credit:	\$93,000.00
Beginning Balance:	\$43,500.00
Ending Balance:	\$57,000.00
Payment Information	
Payment Amount:	\$313.72
Past Due:	\$0.00
Total Amount Now Due:	\$313.72
Rate Information*	
Annual Percentage Rate:	7.250%
Periodic Rate:	0.1232%

Activity Since Your Last Statement

Trans Date	Post Date	Description	Total	Principal	Finance Charge	Late Charges/Other Fees
01/09	01/09	Loan Advance Online Banking Transfer To Share 70	\$8,500.00	\$8,500.00		
01/12	01/12	Loan Advance Online Banking Transfer To Share 70	\$1,500.00	\$1,500.00		
01/13	01/13	Payments Online Banking Transfer From Share 70	-\$259.26		\$259.26	
01/16	01/16	Loan Advance Online Banking Transfer To Share 70	\$1,500.00	\$1,500.00		
01/18	01/18	Loan Advance Online Banking Transfer To Share 70	\$2,000.00	\$2,000.00		

Important Information Concerning Your Account

The finance charge is determined by applying the periodic rate to the "actual daily balance" and by adding the finance charges for each day in the billing cycle on your account. To calculate the "actual daily balance", we take the beginning balance of your account each day, add any new advances and subtract any payments or credits and any unpaid finance charges. This gives us the "actual daily balance".

*The Annual Percentage Rate and the daily periodic rate may increase or decrease. Changes in the Annual Percentage Rate and the daily periodic rate will correspond to the index changes in the variable plan.

Total Fees Charged This Period:	\$0.00	Total Fees Charged Year To Date:	\$0.00
Total Interest Charged This Period:	\$259.26	Total Interest Charged Year To Date:	\$259.26

For prompt credit, return this coupon with your check in the enclosed envelope to the location shown below.
If you are set up with auto payment transfer from your share account, you do not need to mail your payment.

Loan Description			Principal Balance	Payment Due Date
RATE ADV HELOC			\$57,000.00	02/15/2024
Loan Payment	Amount Past Due	Late Charge	Total Payment Due	Amount Enclosed
\$313.72	\$0.00	\$0.00	\$313.72	

To avoid late charges, please pay within 15 days of the due date.

Member Number: XXXXXXXX289

THI ANH NGUYEN
 2565 WEST ROME AVENUE
 ANAHEIM CA 92804

SchoolsFirst Federal Credit Union

P.O. Box 11919

SANTA ANA, CA 92711-1919

00000002712898100000000000313727

**SCHOOLSFIRST**

FEDERAL CREDIT UNION

P.O. Box 11947, Santa Ana, CA 92711-1947
 15332 Newport Ave., Tustin, CA 92780-4408
 800.462.8328 | schoolsfirst.org

ADDRESS SERVICE REQUESTED

64201 348 11 0 3 12/27/03 GLT
 123456789 1 AT 1480

THI ANH NGUYEN
 2565 WEST ROME AVENUE
 ANAHEIM CA 92804

Property Address: 2565 W ROME AVE
 ANAHEIM, CA 92804

Home Equity Line of Credit

Statement Closing Date: 12/20/2023
 Payment Due Date: 01/15/2024
 Loan Number: 81
 Member Number: X000000289
 Page: 1 of 1

Item Description	Amount
Credit Limit:	\$150,000.00
Available Credit:	\$106,500.00
Beginning Balance:	\$37,500.00
Ending Balance:	\$43,500.00
Payment Information	
Payment Amount:	\$259.26
Pmt. Due:	\$0.00
Total Amount Now Due:	\$259.26
Rate Information*	
Annual Percentage Rate:	7.250%
Periodic Rate:	.021732%

Activity Since Your Last Statement

Trans Date	Post Date	Description	Total	Principal	Finance Charge	Late Charges/Other Fees
12/05	12/05	Loan Advance Online Banking Transfer To Share 70	\$6,000.00	\$6,000.00		
12/09	12/09	Payments Online Banking Transfer From Share 70	-\$58.50		\$58.50	

Important Information Concerning Your Account

The finance charge is determined by applying the periodic rate to the "actual daily balance" and by adding the finance charges for each day in the billing cycle on your account. To calculate the "actual daily balance", we take the beginning balance of your account each day, add any new advances and subtract any payments or credits and any unpaid finance charges. This gives us the "actual daily balance".

*The Annual Percentage Rate and the daily periodic rate may increase or decrease. Changes in the Annual Percentage Rate and the daily periodic rate will correspond to the index changes in the variable plan.

Total Fees Charged This Period:	\$0.00	Total Fees Charged Year To Date:	\$0.00
Total Interest Charged This Period:	\$58.50	Total Interest Charged Year To Date:	\$58.50

For prompt credit, return this coupon with your check in the enclosed envelope to the location shown below.
If you are set up with auto payment transfer from your share account, you do not need to mail your payment.

Loan Description RATE ADV HELOC			Principal Balance	Payment Due Date
			\$43,500.00	01/15/2024
Loan Payment	Amount Past Due	Late Charge	Total Payment Due	Amount Enclosed
\$259.26	\$0.00	\$0.00	\$259.26	
To avoid late charges, please pay within 15 days of the due date.				

Member Number: X000000289

THI ANH NGUYEN
 2565 WEST ROME AVENUE
 ANAHEIM CA 92804

SchoolsFirst Federal Credit Union

P.O. Box 11919

SANTA ANA, CA 92711-1919

000000002712896100000000000259268



SCHOOLSFIRST

FEDERAL CREDIT UNION

P.O. Box 11919, Santa Ana, CA 92711-1919
 15122 Newport Ave., Tustin, CA 92780-6408
 800-462-9229 | schoolsfirstcu.org

ADDRESS SERVICE REQUESTED

000000002712898100000000000058504
 123456789 1 AT 1400

THI ANH NGUYEN
 2565 WEST ROME AVENUE
 ANAHEIM CA 92804

Property Address: 2565 W ROME AVE
 ANAHEIM, CA 92804

Home Equity Line of Credit

Statement Closing Date: 11/20/2023
 Payment Due Date: 12/15/2023
 Loan Number: 81
 Member Number: 0000000289
 Page: 1 of 2

Item Description	Amount
Credit Limit:	\$150,000.00
Available Credit:	\$112,500.00
Beginning Balance:	\$0.00
Ending Balance:	\$37,500.00
Payment Information	
Payment Amount:	\$58.50
Past Due:	\$0.00
Total Amount Now Due:	\$58.50
Rate Information*	
Annual Percentage Rate:	7.750%
Periodic Rate:	.021232%

Activity Since Your Last Statement

Trans Date	Post Date	Description	Total	Principal	Finance Charge	Late Charges/Other Fees
11/02	11/02	Loan Advance Online Banking Transfer To Share 70	\$5,000.00	\$5,000.00		
11/12	11/12	Loan Advance Online Banking Transfer To Share 70	\$2,500.00	\$2,500.00		
11/13	11/13	Loan Advance Online Banking Transfer To Share 70	\$8,000.00	\$8,000.00		
11/14	11/14	Loan Advance Online Banking Transfer To Share 70	\$1,000.00	\$1,000.00		
11/14	11/14	Loan Advance Online Banking Transfer To Share 70	\$1,000.00	\$1,000.00		

Important Information Concerning Your Account

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Total Fees Charged This Period:	\$0.00	Total Fees Charged Year To Date:	\$0.00
Total Interest Charged This Period:	\$0.00	Total Interest Charged Year To Date:	\$0.00

For prompt credit, return this coupon with your check in the enclosed envelope to the location shown below.
If you are set up with auto payment transfer from your share account, you do not need to mail your payment.

Loan Description		Principal Balance	Payment Due Date
RATE ADV HELOC		\$37,500.00	12/15/2023
Loan Payment	Amount Past Due	Late Charge	Total Payment Due
\$58.50	\$0.00	\$0.00	\$58.50
To avoid late charges, please pay within 15 days of the due date.			

Member Number: XXXXXXXX289

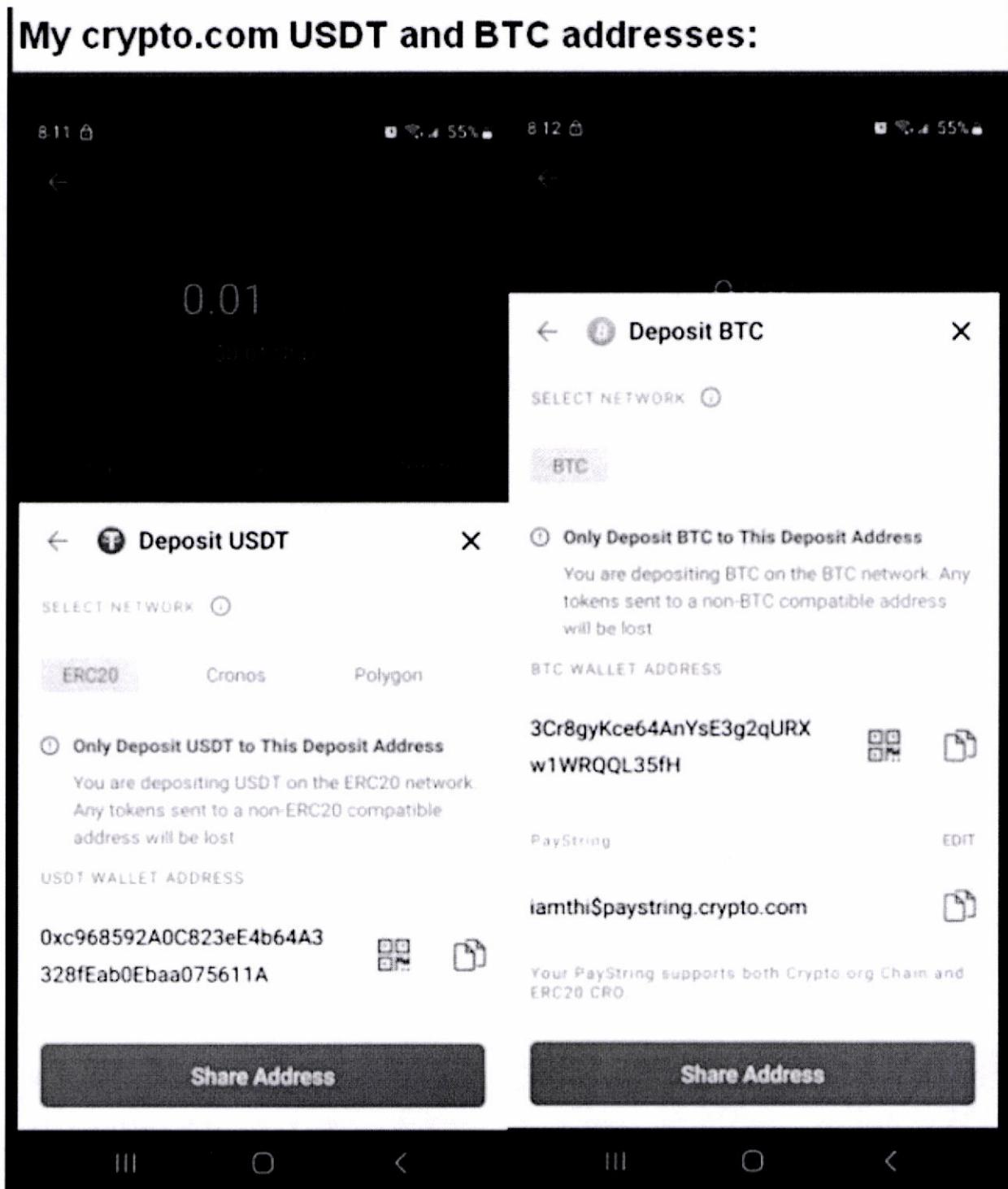
THI ANH NGUYEN
 2565 WEST ROME AVENUE
 ANAHEIM CA 92804

SchoolsFirst Federal Credit Union

P.O. Box 11919

SANTA ANA, CA 92711-1919

000000002712898100000000000058504



Transaction from FTX exchange USDT address to my crypto.com USDT address.

5 27 04 64% 5 31 34 64%

←

USDT (ERC20) Deposit

Completed

Sep 09, 2022 06:11 PM

+ 99.50 USDT
+ \$97.94 USD

Deposit details

Deposit from 0x2FAF487A4414Fe77e2327F0bf4AE2a264a776AD2

Network Type ERC20

② Value:
0 ETH (\$0.00)

Search by Address / Txn Hash / ...

Transaction Action:
Transfer 99.5 USDT
To 0xc96859...a075611A

② Sponsored:

bit Starz 5BTC +200 FREE SPINS PLAY NOW

② From:
0x2FAF487A4414Fe77e2327F0bf4AE2a264a776AD2 (FTX Exchange)

② Interacted With (To):
0xdAC17F958D2ee523a2206206994597C13D831ec7 (Tether: USDT Stablecoin)

② ERC-20 Tokens Transferred:
From FTX Exchange To 0xc96859...a075611A For 99.5 \$99.50
Tether USD... (USDT...)

☰ ○ < ⌂ ○ <

The screenshot shows a mobile view of the Etherscan transaction details page. At the top, there are two header sections with search bars and battery indicators. Below the headers, the Etherscan logo and navigation links for "Sign In" and a menu are visible.

Transaction Details:

- Value:** 0 ETH (\$0.00)
- Transaction Fee:** 0.001241626680771246 ETH \$2.33
- Gas Price:** 19.643194494 Gwei (0.000000019643194494 ETH)
- Private Note:** To access the Private Note feature, you must be Logged In
- Definition of Transaction:** A transaction is a cryptographically signed instruction that changes the blockchain state. Block explorers track the details of all transactions in the network. Learn more about transactions in our Knowledge Base.

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Overview Logs (1) State Comments More

Transaction Hash: 0x811e7e0c0dbfe8c80e0177b38b28abd89ac
c6e9cacc8aaf21549d638234947a [Copy](#)

Status: Success

Block: 15505945 2289176 Block Confirmations

Timestamp: 321 days 23 hrs ago (Sep-10-2022 01:10:06 AM +UTC)

Transaction Action:

Back to Top

Account Balance in www.suremarketexpert.com:

The screenshot shows the homepage of the SureMarketExpert.com website. At the top right, the account balance is displayed as \$6,273,864.76. Below the balance, there are profile details for a user named THI NGUYEN, including email (thi.nguyen@gmail.com), BTC balance (214.0015), and a referral code (SM1095). To the right of the profile are links for Profile, Deposit, Withdrawal, Messages (0), Disable 2FA, KYC Verification, and Logout. On the left side, there is a sidebar with various trading and account management options: Trading, Finance, Profile, Market, and Trading Plans. The main trading area shows several charts and indicators for different assets. In the center, there is a trading interface for AAVE/USD, with options to SELL or BUY at a strike rate of 69% & 1% over a 1-minute interval with a trade amount of 1000. A live chat window is visible in the bottom right corner.

On the left: email from cs@suremarketaid.com about my withdraw of \$100.00 from FTX USDT address to my crypto.com USDT address.

On the right: email from cs@suremarketaid.com about the maintenance upgrade to www.suremarketexpert.com.

The image displays two side-by-side screenshots of a mobile email application interface. Both screens show a dark-themed interface with white text and icons.

Left Screen (User Communication):

- Header:** Shows the time (9:49), battery level (79%), and signal strength.
- Toolbar:** Includes icons for back, delete, reply, forward, and more options.
- Subject:** "Application for Withdrawal" with a star icon.
- From:** "cs@suremarketaid.com" (with a circular profile picture containing a 'C') and the date "9/9/2022".
- To:** "to me" (with a dropdown arrow).
- Message Content:**
 - "Thi You are about to make a withdrawal of:
 - 100USD Address:** 0xc968592A0C823eE4b64A3328fEab0Ebaa075611A
 - Your withdrawal is being processed and you shall be duly notified on completion of this transaction.
 - Thanks
- Buttons:** "Reply", "Reply all", "Forward".
- Bottom Icons:** A message icon with "99+" notifications, a search icon, and navigation icons.

Right Screen (SUREMARKETAID Response):

- Header:** Shows the time (9:50), battery level (79%), and signal strength.
- Toolbar:** Includes icons for back, delete, reply, forward, and more options.
- From:** "SUREMARKETAID..." (with a circular profile picture containing a 'S') and the date "9/19/2022".
- To:** "to me" (with a dropdown arrow).
- Message Content:**
 - MAINTENANCE NOTICE!!**
 - Hello, Thi!
 - We are excited to inform you a major upgrade will be carried out on the platform. This upgrade would bring a completely redesigned UI and a whole new trading experiences with a whole lot of trading tools at your disposal
 - Regards,
 - The **SUREMARKETAID** Team.
- Bottom Icons:** A message icon with "99+" notifications, a search icon, and navigation icons.

On the left: email from cs@suremarketaid.com about upgrade completion and instruction to register with the new www.suremarketexpert.com.
On the right: email from support@suremarketexpert.com about maintenance

UPGRADE COMPLETED!! ➤ ★ ← ⌂ ⌂ ⌂ ⌂ ⌂

SUREMARKETAID... 9/21/2022 ← ⌂ ⌂ ⌂ ⌂ ⌂

to me

Logo

 Welcome THI NGUYEN

MAINTENANCE NOTICE!! ➤ ★

Inbox

Sure Market Exp... 11/9/2022 ← ⌂ ⌂ ⌂ ⌂ ⌂

to me

UPGRADE COMPLETED!!

Hello, Thi!

We are excited to announce that the upgrade has been successfully completed. Proceed to register for an account on the updated pro version to enjoy seamless trading. Click the link to complete registration www.suremarketexpert.com

Thanks
Management

This is to inform you we are undergoing **maintenance** and would inform you when its completed, we apologize for any inconvenience this may cause. We strive to serve you better.

For any questions or further assistance, feel free to get in touch with our support department.

Need help? Got questions to ask?
Contact us via: support@suremarketexpert.com

Noted with thanks.

Noted.

Thanks a lot.

On the left: email from me to support@suremarketexpert.com to ask about withdrawal. I contacted online chat support and was asked to set up otp (one-time passcode) before withdraw.

On the right: email from support@suremarketexpert.com about the 8.5% deposit of my profits balance before they can give me the otp code.

9:41 76% 9:38 74%

T Thi Nguyen 10/13/2022 to Sure ↗

Hello support!
I was informed I can withdraw weekly for offshore account. Last request was last Friday, can I request a withdrawal this Friday?

Thanks,
Thi

Show quoted text

S Sure Market Ex... 11/14/2022 to me ↗

CODE REGISTRATION!! ➔

Welcome THI NGUYEN

The registration process will cost you 8.5% of your profits balance which means you need to calculate 8.5% from your current profits and send alongside the personal code generated. This payment will validate the registration of the personal transfer code for the next 12 trading months and you will not be needing to make this payment until another 12 months time.

NOTE: 8.5% of profit balance (3,129,000USD) which is 265,200.00USD must be paid to register the personal transfer code. Kindly send the code generated and a screenshot of the 8.5% payment made for the verification so we can proceed with the withdrawal request.

Thanks
Management

T Thi Nguyen 11/8/2022 to Sure ↗

Hello
I want to set up otp and sent sn email. I haven't hard back.
Please help!

Thanks
Thi

Show quoted text

18

99+ 99+

On the left: email from support@suremarketexpert.com about their completed maintenance and asked me to contact live chat support.
On the right: emails communication between me and support@suremarketexpert.com about otp feature and they said I must register the otp and deposit 8.5% of profit balance before I can withdraw.

The screenshot shows a mobile phone displaying two email conversations in the inbox. The top status bar shows the time as 6:50, battery level at 59%, and signal strength. The bottom status bar shows the time as 9:39, battery level at 75%, and signal strength.

Left Conversation:

From: MAINTENANCE COMPLETED!! <[Inbox](#)>

To: Sure Market Ex... 11/14/2022

Sent: 11/14/2022

Subject: to me

Message Content:

Sure Market Ex... 11/14/2022
to me
Welcome THI NGUYEN
This is to inform you we have completed the maintenance required on the platform to ensure we serve you better. We apologize for any inconvenience this may have caused, for more informations kindly contact live chat support.

Thanks
Management

Right Conversation:

From: Thi Nguyen 11/14/2022

To: Sure

Sent: 11/14/2022

Subject: to me

Message Content:

Hello,
Why is there a fee about this new requirement of registration for otp. Other platform does not have this requirement.
Please disable otp feature on my account so I can request for withdrawal.

Thanks,
Thi

Reply Options:

Thanks a lot.
Noted with thanks.
Thank you for your assistance.

Bottom of Screen:

Reply | Reply all | Forward | 99+ |

Email communications between me and support@suremarketexpert.com about my request for withdrawal and they insisted that I need to deposit money before I can request withdrawal.

7:41 54% 9:44 77%

Thanks,
Thi

S support@suremar... Feb 26
to me ↗ :

T Thi Nguyen 11/18/2022
Hello, Can you give an answer about
my withdrawal request by tomorrow? I

S support@surem... 11/19/2022
to me ↗ :

You are required to register your OTP for withdrawal
authorization, this is compulsory.

T Thi Nguyen Feb 26
to Sure ↗ :

Friday, February 10, 2023 at 9:14 PM +0200 from
thi.a.nguyen@gmail.com <thi.a.nguyen@gmail.com>

Show quoted text

Thanks
Management

Friday, November 18, 2022 at 10:39 PM +0200 from
Thi Nguyen <thi.a.nguyen@gmail.com>:

Show quoted text

If you do not allow withdrawal of seed money I will
have to file tax loss. The IRS will open investigation.

III O < III O <

Transfer from my crypto.com BTC address to suremarket BTC address

The screenshot shows a mobile application interface for managing Bitcoin transactions. At the top, there are two header sections: "Withdraw BTC (BTC)" on the left and "Withdraw BTC (BTC)" on the right. Below these, the status "Completed" is displayed on the left, and the timestamp "Aug 18, 2022 10:37 AM" is shown on both sides. The main content area displays the transaction details: "0.03 BTC" and "\$696.69 USD". On the left side, there is a "Withdrawal details" section listing the sending amount (0.0294 BTC), the recipient address (bc1qrx67wyp86kzulp8swlv3vzc v4fmzghq4j7rs2e), the network type (Bitcoin), the fee (0.0006 BTC), and the total amount (0.03 BTC). On the right side, there is a "Blockchain Details" section showing the transaction hash (1b735a9bf795862f94ce50f00d6914963 9b5c903dcda8a2b42a2b5599cea4ff7c) and a "View on Explorer" button.

Sending	0.0294 BTC
Withdraw to	bc1qrx67wyp86kzulp8swlv3vzc v4fmzghq4j7rs2e
Network Type	Bitcoin
Fee	0.0006 BTC
Total	0.03 BTC

Blockchain Details

1b735a9bf795862f94ce50f00d6914963
9b5c903dcda8a2b42a2b5599cea4ff7c

View on Explorer

Transfer from my crypto.com BTC address to suremarket BTC address

The screenshot shows a mobile application interface for managing cryptocurrency transfers. At the top, there's a header bar with icons for signal strength, battery level (63%), and time (4:40). Below the header, the title "Withdraw BTC (BTC)" is displayed, followed by the status "Completed" and the date "Aug 22, 2022 11:23 AM". To the right, the withdrawal amount is shown as "0.4664 BTC" and its value in USD as "\$9,807.65 USD".

Withdrawal details:

Sending	0.4658 BTC
Withdraw to	bc1qrx67wyp86kzugp8swlv3vzc v4fmzghq4j7rs2e
Network Type	Bitcoin
Fee	0.0006 BTC
Total	0.4664 BTC

Blockchain Details:

Transaction Hash: 091d04f21a1ec6422deddbf8399465340
77660744648f2c94e843ee075921569

[View on Explorer](#)

Transfer from my crypto.com BTC address to suremarket BTC address

The image displays two side-by-side screenshots of a mobile application interface, likely from the crypto.com app, showing a completed Bitcoin withdrawal transaction.

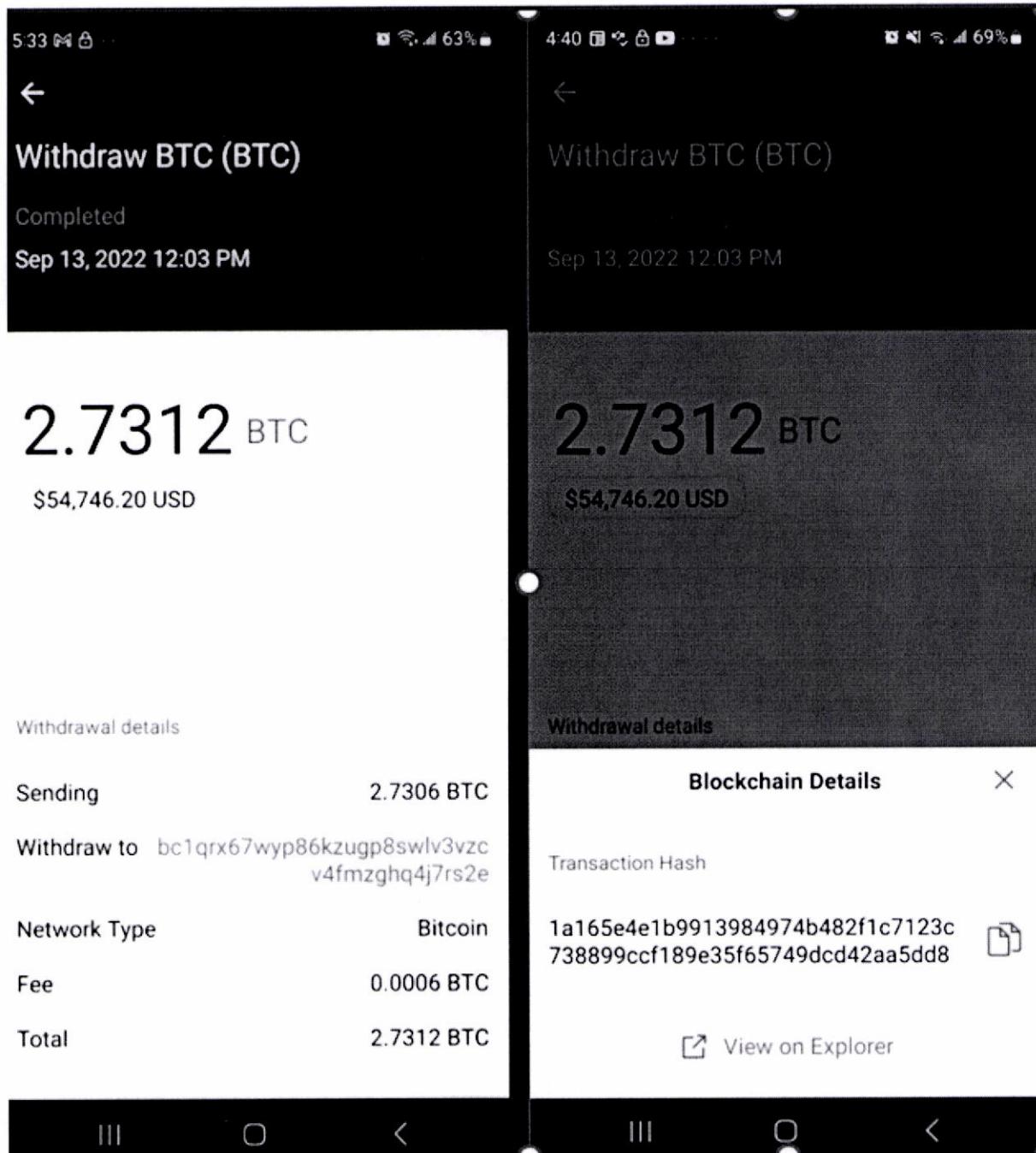
Left Screenshot (crypto.com App):

- Header:** "Withdraw BTC (BTC)"
- Status:** Completed
- Date:** Aug 25, 2022 11:31 AM
- Amount:** 1.375 BTC
- Value:** \$29,418.73 USD
- Withdrawal details:**
 - Sending:** 1.3744 BTC
 - Withdraw to:** bc1qrx67wyp86kzugp8swlv3vzc v4fmzghq4j7rs2e
 - Network Type:** Bitcoin
 - Fee:** 0.0006 BTC
 - Total:** 1.375 BTC

Right Screenshot (suremarket App):

- Header:** "Withdraw BTC (BTC)"
- Date:** Aug 25, 2022 11:31 AM
- Amount:** 1.375 BTC
- Value:** \$29,418.73 USD
- Withdrawal details:**
 - Blockchain Details:** Transaction Hash: 09924b5f053a04a6d19344041c6257a2 a13e39eb37f930d19859e329636c70fd
 - [View on Explorer](#)

Transfer from my crypto.com BTC address to suremarket BTC address



Transfer from my crypto.com BTC address to suremarket BTC address

The image consists of two side-by-side screenshots from a mobile application. Both screens show a transaction history entry for a withdrawal of 2.5780821 BTC worth \$48,910.60 USD.

Left Screen (Top):

- Header: "Withdraw BTC (BTC)"
- Status: "Completed"
- Date: "Oct 19, 2022 10:54 AM"
- Amount: "2.5780821 BTC"
- Value: "\$48,910.60 USD"
- Section: "Withdrawal details" (with a list of transaction parameters)
- Bottom navigation icons: three vertical bars, a square, and a left arrow.

Right Screen (Top):

- Header: "Withdraw BTC (BTC)"
- Date: "Oct 19, 2022 10:54 AM"
- Amount: "2.5780821 BTC"
- Value: "\$48,910.60 USD"
- Section: "Withdrawal details" (with a list of transaction parameters)
- Bottom navigation icons: three vertical bars, a square, and a left arrow.

Bottom Right Overlay:

- Section: "Blockchain Details" (with an "X" icon)
- Text: "Transaction Hash"
- Value: "eaa42f2ffd1bad609ac6a4eed3917cd906ca5d054f07a38723a23307e0376a02" (with a copy icon)
- Text: "View on Explorer" (with a link icon)

I was able to withdraw a one time profit of \$10,000 from suremarketexpert BTC address to my crypto.com BTC address

9:39 57% 9:40 57%

BLOCKCHAIR

BTC (BTC) Deposit

Completed
Oct 06, 2022 09:10 PM

Amount transacted ?
16.95920961 BTC · 339,709.94 USD

Transaction fee ?
0.0000166 BTC · 0.33 USD

Fee per vbyte
10 satoshi

+ 0.5 BTC
+ \$9,919.58 USD

Additional info PDF

Senders 1

Recipients 2

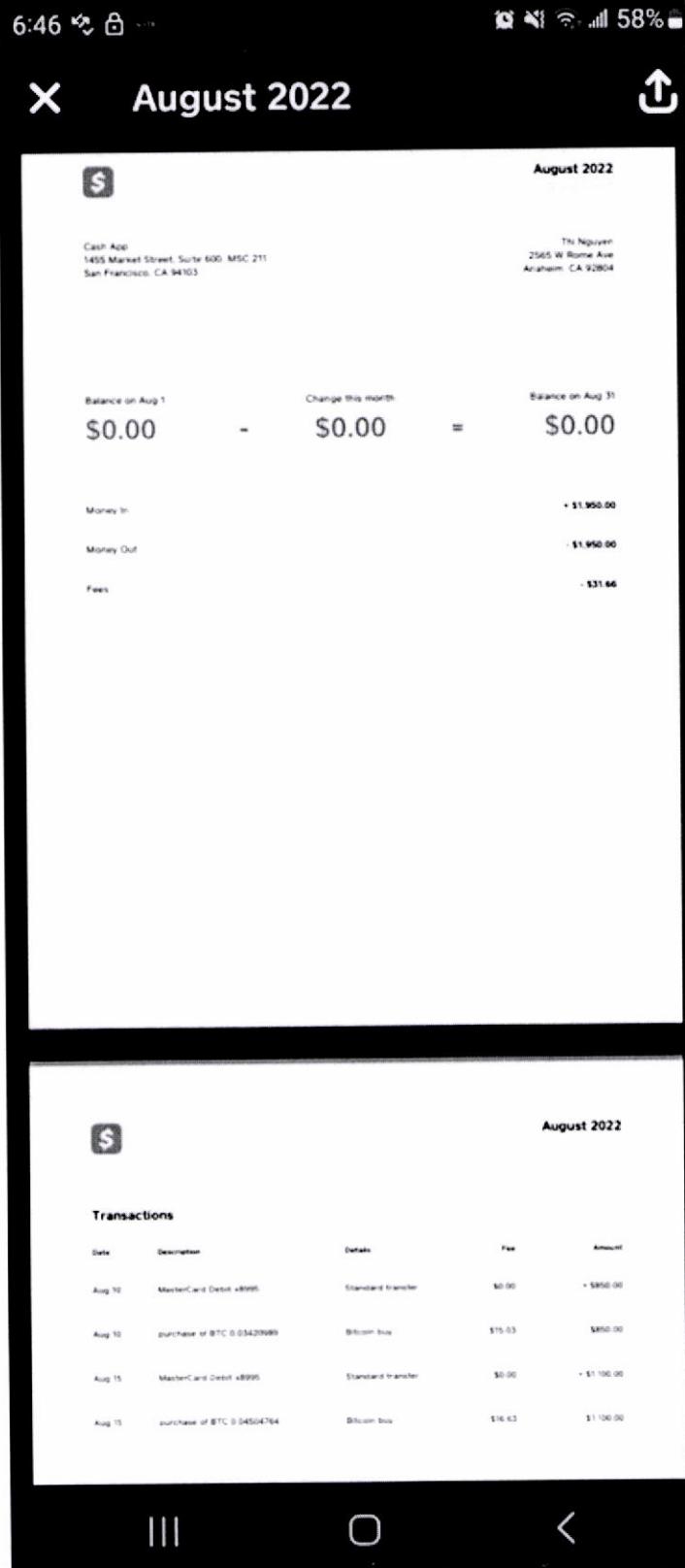
Deposit details

Deposit from 38sEVn4nw1DL7J68g2vDBBGvuVBgBMU4sP

Network Type Bitcoin

Privacy
15 Low ?
ISSUES: 2

My CashApp August 2022 statement shows purchases of BTC to transfer to Suremarket.



Confirmation of email to reportfraud.ftc.gov

mail.google.com/mail/u/0/#search/ReportFraud.ftc.gov/7Mfcg2GrbHsLRQ/SGGfqwXSXtgIRbtD

Gmail ReportFraud.ftc.gov

Compose

Inbox 71,021

Starred Snoozed Important Sent Drafts Categories More

no-reply@reportfraud.ftc.gov to me

FEDERAL TRADE COMMISSION ReportFraud.ftc.gov

We Have Your Report!

Report number: 154027866

Thank you for filing a report with the Federal Trade Commission and helping to fight fraud in your community.

The FTC does not resolve individual reports, but your report will be entered in the FTC's Consumer Sentinel database and will be available to federal, state, and local law enforcement across the country.

mail.google.com/mail/u/0/#search/cftc.gov/QgrcJHsbISLQVxkdSrIhtXgPJlqmkrnHjDQ?projector=1&messagePartId=0.1

Complaint Form 2212-1803-2846-15.pdf Open with Google Docs

CFTC
COMMODITY FUTURES TRADING COMMISSION

Complaint Form

**UNITED STATES
COMMODITY FUTURES TRADING COMMISSION**

SUBMISSION INFORMATION	
Confirmation Number 2212-1803-2846-15	Submission Received 12/18/2022 3:28,46 AM ET
STEP ONE: WHAT IS YOUR COMPLAINT ABOUT?	
1. Please select the option(s) that best describes your complaint	
<input checked="" type="checkbox"/> Fraudulent statements that persuaded me to trade futures, options, commodities (gold, silver, other precious metals, digital currencies), swaps, forex, leveraged transactions (including precious metals), or binary options.	
<input checked="" type="checkbox"/> Some type of cheating or fraud that occurred after I deposited funds to trade any of the above. Examples: 1. Someone used my funds to buy themselves things or to pay someone else. 2. When I asked for a return of my money from my trading account, I was refused.	

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